

# Customer Service Message



Dear MEPA customer service,

Please contact me regarding the following after-sale service request.

<b>Customer</b>	Form of address	
	First name   name *	
	Company	
	Street   No. *	
	Postal Code  Town *	
	Country *	
	Telephone   Mobile *	
	Fax	
	E-Mail	
	I am *	Wholesaler                      Plumber Private customer                Commercial customer Other: _____

<b>Plumber</b>  If not identical to customer	Company *	
	Contact Person *	
	Street   No. *	
	Postal Code   Town *	
	Country *	
	Telephone   Mobile *	
	Fax	
	E-Mail	

<b>Product/s in need of service</b>	Quantity *	
	Product * <small>(description, art.-no. date of installation, etc)</small>	
	Reason for complaint *	

<b>Place of installation</b>	Street   No. *	
	Postal Code   Town *	
	Country *	
	Contact person *	
	Telephone   Mobile *	
	Fax	
	E-Mail	

Place | Date

Customer Signature

**Important:** In case this complaint is not justified, i.e. MEPA is not liable according to the General Business Terms and Conditions, the costs incurred by this service, will then be charged to the customer. Fields marked with\* are mandatory. Without this information, the service message cannot be taken care of.

**please fax to: +49 (2224) 929-169**